1. Collaborated with developers and project managers to assess program capabilities, features and testing demands.
2. Proposed development and testing improvements to positively impact usability, function and performance.
3. Created test cases and test scripts to maintain cohesive team approach to product development.
4. Drove corrective and preventive actions at leadership level to accomplish project closure and recurrence control, providing necessary resources and clearing roadblocks.
5. Supported product managers and development teams across all phases of testing from planning to execution, troubleshooting and reporting within high-volume, agile environment.
6. Worked with internal and external stakeholders and team members on quality assurance efforts for [Type] hardware components.
7. Demonstrated new product features and functionality to clients, managers and team members.
8. Produced and maintained consistent technical documentation using [Software].
9. Modeled component architecture of [Type] system, aligning with industry standard designs and existing system code base.
10. Created automated test scripts, using [Software] and [Software].
11. Estimated labor hours for different testing projects and functions.
12. Evaluated [Type] project work processes to determine work requirements, budget and timeline.
13. Trained and guided onsite and offshore team members in quality assurance standards, policies and procedures.
14. Tested software programs and applications written in [Type] and [Type] language.
15. Performed quality inspections and drafted reports to detail non-conforming material issues.
16. Coordinated with Material Review Board to deliver technical justification for specification non-conformance occurrences.
17. Developed training protocols in alignment with company quality standards and ISO 9000 regulations.
18. Participated in employee performance reviews and offered suggestions to management.
19. Built strong rapport with team members, management and clients to facilitate efficiency and productivity.
20. Supported quality team members during corrective action updates.